

Tyler Parks and Recreation 2020.1 Release Notes

Jira ID	CRM Case	Type	Primary Program	Notes
REC-82	NA	Enhancement	Contact	The option to upload a contact photo has been added to the Contact Management page.
REC-2452 REC-4507	NA	Enhancement	Class	New fields have been added to the Class Details page to allow different registration periods for residents vs. non-residents. The existing registration fields have been re-labeled <i>Resident Registration Start</i> and <i>Resident Registration Deadline</i> .
REC-2584	NA	Enhancement	Rental Item	A <i>Buffer Time</i> field has been added to the Rental Item Details page for Half Day rental types. This time will be blocked off and split between the first and second half available hours.
REC-2959	NA	Enhancement	System Setup	New settings have been added to the Portal Settings page to allow separate invoicing for classes, rentals and memberships from the citizen portal.
REC-3077 REC-4677 REC-4678 REC-4679	NA	Enhancement	System Setup	The Residence Verification Settings section on the System Settings page has been updated to allow the following: <ul style="list-style-type: none"> Resident verification through ArcGIS Online. (The existing City, County and ArcGIS Server verification methods remain available.) Update the residency status of all contacts without the <i>Resident Override</i> option selected. Determine residency status when creating or editing contacts. Determine residency status for class registration.
REC-3300	NA	Enhancement	My Reports	A Rental Schedule report has been added to My Reports to show rental registrations by location. Reservation information includes dates, times, add-ons, setup and take-down times, rental items, customer names and phone numbers.

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REC-3303	NA	Enhancement	Contact	Cross matching phone numbers by type now triggers a duplicate warning when a contact is created. Previously, the type and phone number had to be the same to trigger a duplicate warning.
REC-3320	NA	Enhancement	League Individuals	Coaches, players, or coaches and players may be notified from the Leagues Overview page. The content of the notification is controlled from the Player and Coach email templates. The notification process also has a time stamp feature to identify the user and the date/time of the last notification.
REC-3655	NA	Enhancement	System Setup	A new payment gateway, Paymentus , has been added to accept payments from the citizen portal.
REC-3656 REC-4476	NA	Enhancement	System Setup Cashier Setup	With the new web cashiering integration, Tyler Cashiering is accessed from within the Parks and Recreation application and viewed in the same browser, so you never need to leave the Parks and Recreation application. If Tyler Cashiering is enabled, the <i>Include in BackOffice</i> service fee field will be disabled, since the service fees are configured in Tyler Cashiering.
REC-3697	NA	Enhancement	League Individuals	Special requests for individual league registrations may be added and edited from the Individuals Overview page.
REC-3880 REC-3843 REC-4285 REC-2509 REC-4563	NA	Enhancement	Memberships Cashier Setup	Membership Sign-In has been updated with a modern design and moved to a new Sign-In menu that also includes an option to view sign-in history. Other Membership enhancements include the following: <ul style="list-style-type: none"> A <i>Family Membership</i> option has been added in Membership Details to allow access to any registrant's family members. A Members discount has been added to allow registrants of memberships to receive discounts when registering for participating classes.

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REC-4211	NA	Enhancement	Citizen Portal	If an existing contact does not have a portal account, creating a new contact on the portal with a matching name, DOB and email address automatically merges the contacts. The merge occurs only after the contact authenticates with a temporary password delivered to the provided email address.
REC-4215	7234828	Bug Fix	Class	Partial refunds on class Drop In Payments were resulting in a undefined error.
REC-4299	NA	Enhancement	League Individuals	An <i>End Date</i> column has been added to the grid on the Teams Overview page. The records display in descending order by <i>End Date</i> followed by <i>Team Name</i> in ascending order.
REC-4351 REC-4352 REC-4489	NA	Enhancement	System Setup League Individuals	Email templates to notify players and coaches when their teams have been finalized have been added to the Email Templates page. Players and coaches may be notified from the Leagues Overview page. The notification process also has a time stamp feature to identify the user and the date and time of last notification.
REC-4382	7325978	Bug Fix	Class	The Class Search tooltip was pointing to the old class schedule hours grid that was removed.
REC-4386	7462715	Bug Fix	System Setup	The vendor number was missing from the Munis AP Export.
REC-4388	7483799	Bug Fix	System Setup	A minor contact without an emergency contact could not be saved on the citizen portal if the <i>Enforce Emergency Contact for Minors</i> setting was enabled.
REC-4401	NA	Enhancement	Omnibar	Clicking the Help icon in the omnibar launches a new help menu containing the following options: <ul style="list-style-type: none"> • Help launches Help Central. • MyView lets users record software bugs and upload the recordings to new or existing CRM cases. • Show Me launches a menu of walk-throughs and other resources to assist you with new product features.

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REC-4410	NA	Enhancement	Cashier Setup	A pass-through service fee option has been added to the Payment Method page for customers using the OpenEdge Payment Gateway.
REC-4427	NA	Enhancement	Citizen Portal	For higher visibility on the rental registration page, the portal label, "Browse all facilities or select a specific Available Date to check availability and/or register for facilities," has been updated to a bold, black font.
REC-4470	NA	Bug Fix	Sign-In	A new default card with styling has been added for printing membership cards directly from the system.
REC-4514	NA	Enhancement	Class and Rental Item	Add-Ons now may be hidden from the citizen portal.
REC-4686	7694121, 7624710	Bug Fix	Citizen Portal	The receipt for a transaction completed on the portal displayed an incorrect customer, although the correct receipt was emailed.
REC-4688	NA	Bug Fix	Cashier Setup	On attempting to save a newly added fee, the page was unresponsive.